

NWMO Progress To Date on Implementing YRT Recommendations

YOUTH ENGAGEMENT CHALLENGES

- » In May 2009, the NWMO Youth Roundtable identified a number of challenges associated with engaging younger Canadians.
 - There is a low level of literacy regarding Canada's energy landscape and nuclear fuel cycle
 - Awareness needs to start with the issue not the organization
 - Young adults are engaged more as consumers than they are as citizens
 - Communicating a technical issue that is not "sexy" to a group that is inundated with advertising and information
 - Young adults are not a homogeneous group
 - o Young adults are distrustful of institutions & are more likely to trust peers
 - Managing your message with the open source communication
 - Young adults do not want to be segregated & are highly aware of tokenism
- These considerations informed how the NMWO moved forward with addressing specific recommendations around 3 key areas:
 - Key messages
 - o Communication channel online & print
 - Community environment engaging youth in and out of the education system

NWMO ACTIONS TO DATE - OVERVIEW

NWMO is implementing the YRT recommendations in a phased manner, in alignment with organizational priorities and the site selection process

1. CHANNELS:

- » Visual identity of NWMO
 - o Use of iconic fuel bundle image
 - o Cleaner design
- » Re-designed website
 - o Development of micro-site focused on siting
 - Simpler navigation
- » Shorter, focused, animated videos
 - o The nuclear fuel cycle and the DGR; Transportation
- » Stimulating visuals (e.g. exhibit, poster)

2. MESSAGES:

- »Backgrounders with more images and simpler language
 - o e.g. Multi-barrier system
- » Layered presentation of information
 - o Siting document, brochure
 - o 'Learn More' pamphlets

3. **COMMUNITY:**

» Youth Education and Outreach Framework - Draft In Progress

NWMO Youth Roundtable

EXAMPLES: NEW 'CLEANER' DESIGN

- Docs & Website









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NWMO Youth Roundtable

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December 2010

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EXAMPLES: STIMULATING VISUALS EXHIBITS, POSTER, VIDEOS







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EXAMPLES: SIMPLIFIED LANGUAGE &

LAYERED INFO





YRT COMMENTS - OVERVIEW

- Impressed with NWMO efforts to change how project is communicated
 Recognize how hard it is for an organization to adapt its approach
- » YRT sees a fundamental shift in NWMO visual identity and how messages are communicated
 - o From bureaucratic to exciting, scientific, cutting edge project
 - o Cleaner design that will transfer well to social media context
- » Impressed with integration of different learning models/approaches, particularly in the NWMO exhibit
 - o Good use of visuals, sound, text, interactives in exhibit
 - NWMO information presented in more layered manner to facilitate learning and respond to different levels of interest
- » Excellent improvements to website: new design, layout
- » Key pillars of activity outlined in draft framework for education and outreach to youth were well-received, reflects direction provided by YRT – YRT looking forward to roll-out

YRT COMMENTS - MOVING FORWARD

» SOCIAL MEDIA:

- Being used by all Canadians, not just youth NWMO strongly encouraged to develop social media presence
- Recognize that social media is new environment for NWMO and understand cautious approach based on first developing a strategy with consultants
- Recommend phased approach for planned strategy start with a presence that re-directs to existing website and build from there
- Environment changes regularly, need dedicated resource to keep track of trends, respond to postings, etc. However, don't legitimize every posting, need to pick how and when NWMO should engage
- o Focus on social media can encourage participation of individuals

» ABORIGINAL YOUTH:

- NWMO needs to be more explicit about how aboriginal youth will be engaged outside of the Elders' Forum
- NWMO should consider more Aboriginal focused literature



YRT COMMENTS - MOVING FORWARD

» **EXHIBIT**:

- » Build on existing exhibit to include elements such as:
 - Cloud chamber to make radiation visible
 - Physical model of DGR surface facilities and cut-out of subsurface of DGR
 - o Community development impacts and benefits
 - Description of NWMO engagement activities with Aboriginals and non-aboriginals
 - Create virtual exhibit on NWMO website

ADDITIONAL CONSIDERATIONS

- » Integrate more focus on engaging youth in social sciences, not just technical disciplines
 - o Consider summer employment opportunities
- » Integrate accessibility factors into NWMO communications materials (e.g. closed captioning for videos)
- » Leverage the time and effort put into the YRT and identify opportunities to:
 - » Integrate YRT members in NWMO outreach activities
 - » Support YRT member presentations to schools, peers
 - » Use YRT members as beta-testers for NWMO social media strategy
- » Monitor generational shifts and consider bringing together a new YRT group in a few years for fresh perspectives