

Nuclear Waste Management Organization

Huron-Kinloss Community Survey Report

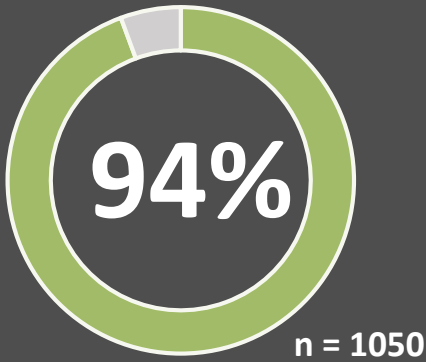
In September 2019, a survey was mailed to 3,854 Huron-Kinloss community households. The purpose of the survey was to understand awareness around the Nuclear Waste Management Organization (NWMO) and the site selection process in the community, as well as to gather information about how to best communicate with the community. The survey was available in paper, telephone, and online formats, and responses were collected through October 30, 2019. A total of 1,058 residents completed the survey through one of these methods.

Thank you to all who participated!

The number of responses received to a question or within a comment theme are included throughout this report denoted by “n”.

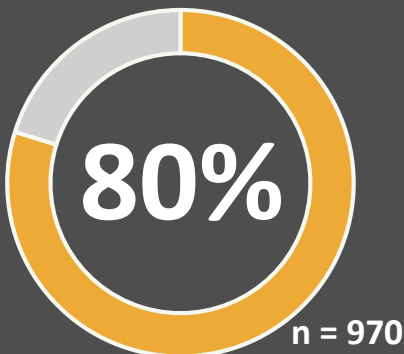
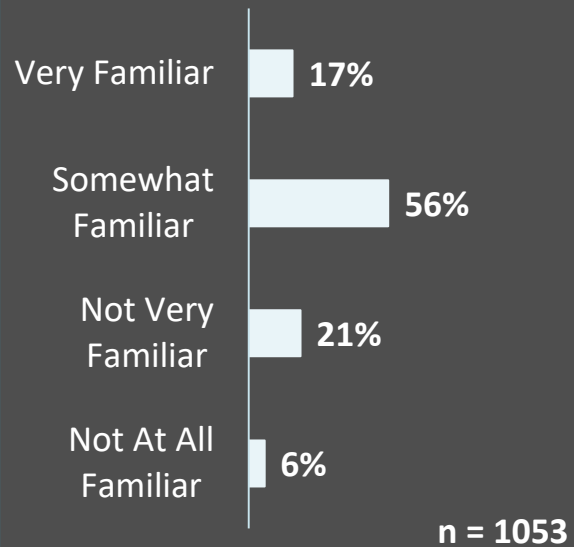
Nuclear Waste Management Organization Huron-Kinloss Community Survey

AWARENESS, FAMILIARITY, & KNOWLEDGE



Most survey respondents (94%) indicated that they had heard of the Nuclear Waste Management Organization (NWMO) prior to receiving the survey.

The majority of respondents (73%) were very familiar or somewhat familiar with the involvement of Huron-Kinloss in the site selection process for a deep geological repository for the long-term management of Canada's used nuclear fuel.



The large majority of responding Huron-Kinloss residents (80%) indicated that, prior to receiving the survey, they were aware that the project will only be implemented with the involvement of an informed and willing host community.

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TOP QUESTIONS TO ADDRESS

Thematic Areas	
Safety and Security (e.g., What are the long terms safety risks? What are the plans for the long term monitoring of the site?)	24%
Transportation and Infrastructure (e.g., What is the transportation method/route to the repository?)	23%
Environmental Protection (water) (e.g., What effect may there be on nearby water supplies/sources?)	13%
Economic (e.g., How many/what type of jobs would this create?)	12%
People and Community (e.g., How will this affect my family/community?)	8%
Keeping Residents Informed (e.g., How do we acquire more information?)	7%
Community involvement in the decision making process (e.g., How do I give my opinion?)	7%
Environmental Protection (non water) (e.g., What is the long term environmental impact of the project?)	7%
Timelines and Planning (e.g., Why is it taking so long?)	3%

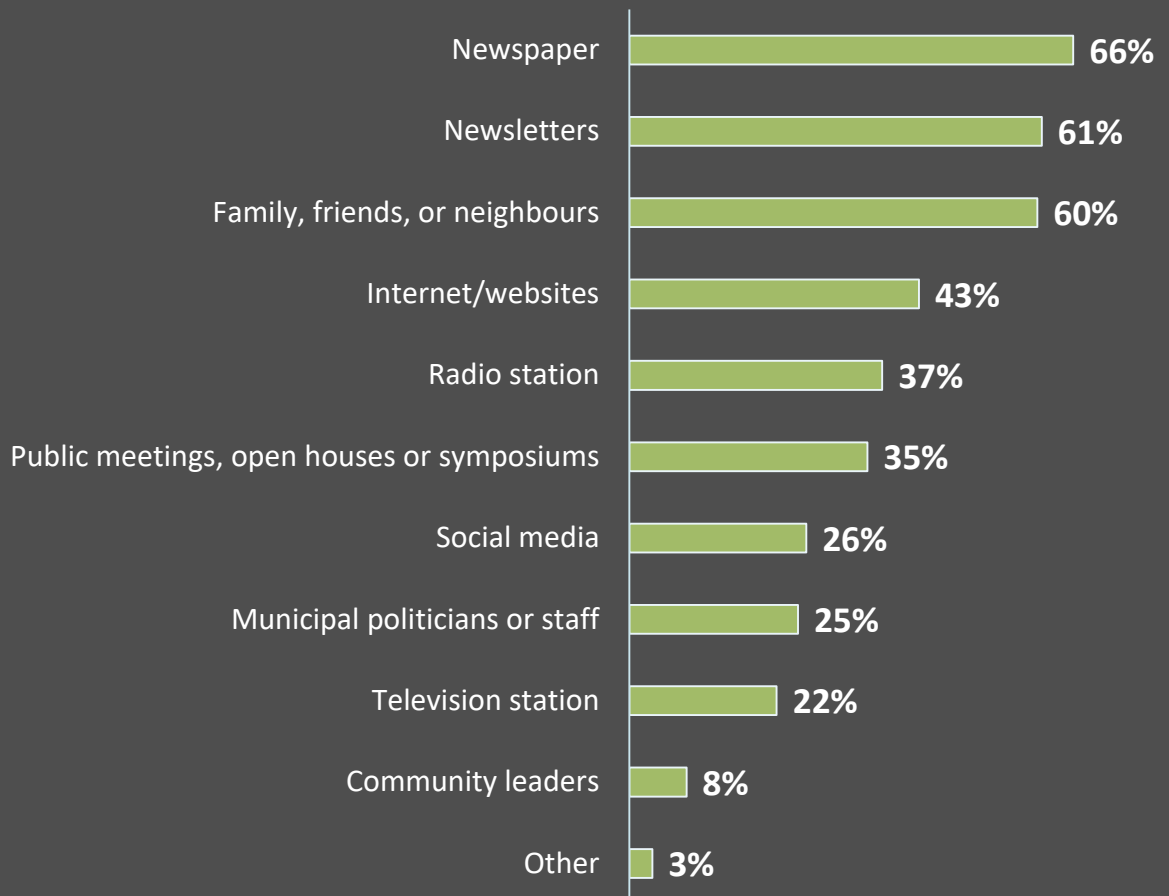
The survey asked responding Huron-Kinloss residents what questions they have regarding this project or the studies being undertaken in their community that they would like to see addressed. Respondents could ask multiple questions. Overall, 550 respondents provided at least one comment or question, which, where possible, were grouped into one or more of the thematic areas shown in the table above.

Among those who posed a question, safety and security related questions followed by questions related to transportation and infrastructure were the most commonly mentioned themes, accounting for close to half of all coded responses. Overall, the single most common question was “Is it safe?” which was asked by 62 Huron-Kinloss respondents.

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SOURCES OF INFORMATION USED

Huron-Kinloss residents responding to the survey were asked to select all of the information sources they use to learn about what is happening in their community. The most commonly reported sources of information were the newspaper (66%), newsletters (61%), and family, friends, or neighbours (60%).



*Respondents were asked to select all that apply.

n = 1052

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PREFERRED METHODS OF NWMO COMMUNICATION

	Types of Communication	Like*	Most Prefer
<p>More than half of respondents indicated that they would like to receive information from NWMO by brochures or newsletters (60%), with the newspaper and the township's website also being reported by more than forty percent of respondents (44% and 43% respectively).</p> <p>When asked what communication method was most preferred, respondents most often indicated brochures or newsletters (30%), email communications (18%), and the township's website (13%).</p>	Brochures or newsletters	60%	30%
	Newspaper	44%	9%
	Township of Huron-Kinloss's website	43%	13%
	Public meetings, open houses or symposiums	32%	7%
	Email communications	31%	18%
	NWMO's website	28%	8%
	Radio station	26%	3%
	Local social media	20%	4%
	Attending Community Advisory Committee meetings, or speaking with its members	17%	2%
	Visiting the Huron-Kinloss Learn More Centre	10%	1%
	Municipal politicians or staff	9%	1%
	Other social media accounts	9%	1%
	Other Internet/websites	7%	1%
	Other	3%	2%

*Respondents were asked to select all that apply.

Like
n = 1,041

Most Prefer
n = 984

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OTHER COMMENTS

Survey respondents were also given the opportunity to provide any other comments they wished to share. In total, 442 (42%) Huron-Kinloss respondents provided at least one comment which conveyed a variety of comments, ideas, and questions. Overall, the majority of the feedback gathered was most commonly neutral in nature (323) followed by comments of an unsupportive or critical nature (144) and generally positive and supportive comments (104). Where a common pattern existed (at least 20 comments of a similar nature), comments were grouped into the following themes*.

- Comments indicated that the respondent was generally against the project, commenting that it was a bad idea, or that they were opposed to the repository being located in their community (n=73)
- Questions, comments, or concerns related to the siting process and/or how the project would be implemented in their community (n=74)
- Comments indicated support for the project in general or the idea that the project might be implemented in the community (n=56)
- Questions, comments, or concerns about environmental protection related to the project (n=45)
- Questions, comments, or concerns about the safety of the project (n=43)
- More information about the project is desired (n=37)
- Questions, comments, or concerns about the economic impact to the community (n=29)
- Comments that the NWMO is doing a good job about providing information about the project, being transparent about their work, and/or the process (n=22)
- Comments against the repository being close to lakes/water sources in the community (n=21)

*Comments can be included in more than one theme where more than one idea was presented.