

Nuclear Waste Management Organization

Manitouwadge Community Survey Report

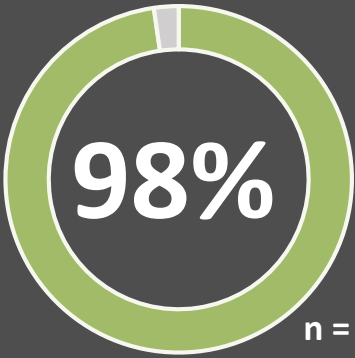
In September 2019, a survey was mailed to 1,454 Manitouwadge community households. The purpose of the survey was to help understand awareness around the Nuclear Waste Management Organization (NWMO) and the site selection process in the community, as well as to gather information about how to best communicate with the community. The survey was available in paper, telephone, and online formats, and responses were collected through October 30, 2019. A total of 308 residents completed the survey through one of these methods.

Thank you to all who participated!

The number of responses received to a question or within a comment theme are included throughout this report denoted by “n”.

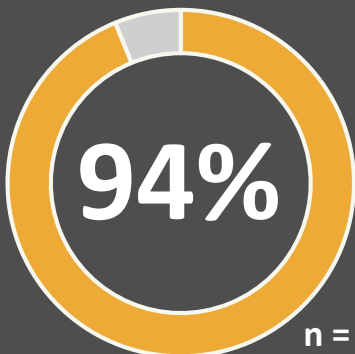
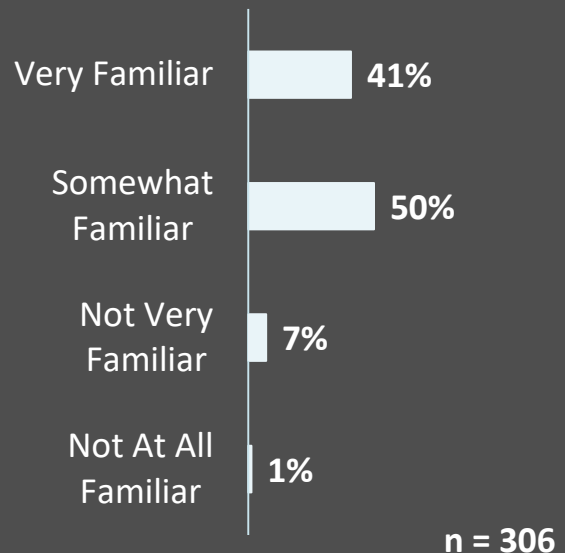
Nuclear Waste Management Organization Manitouwadge Community Survey

AWARENESS, FAMILIARITY, & KNOWLEDGE



Almost all respondents (98%) indicated that they had heard of the Nuclear Waste Management Organization (NWMO) prior to receiving the survey.

The large majority of respondents (91%) were very familiar or somewhat familiar with the involvement of Manitouwadge in the site selection process for a deep geological repository for the long-term management of Canada's used nuclear fuel.



The large majority of responding Manitouwadge residents (94%) indicated that, prior to receiving the survey, they were aware that the project will only be implemented with the involvement of an informed and willing host community.

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TOP QUESTIONS TO ADDRESS

Thematic Areas of Submitted Questions	
Economic (e.g., How many/what type of jobs would this create?)	13%
People and Community (e.g., How will this affect my family/community?)	10%
Transportation and Infrastructure (e.g., What is the transportation method/route to the repository?)	8%
Safety and Security (e.g., What are the long-terms safety risks? What are the plans for the long term monitoring of the site?)	8%
Community involvement in the decision-making process (e.g., How do I give my opinion?)	8%
Keeping Residents Informed (e.g., How do we acquire more information?)	5%
Timelines and Planning (e.g., Why is it taking so long?)	5%
Environmental Protection (non-water) (e.g., What is the long-term environmental impact of the project?)	3%
Environmental Protection (water) (e.g., What effect may there be on nearby water supplies/sources?)	1%

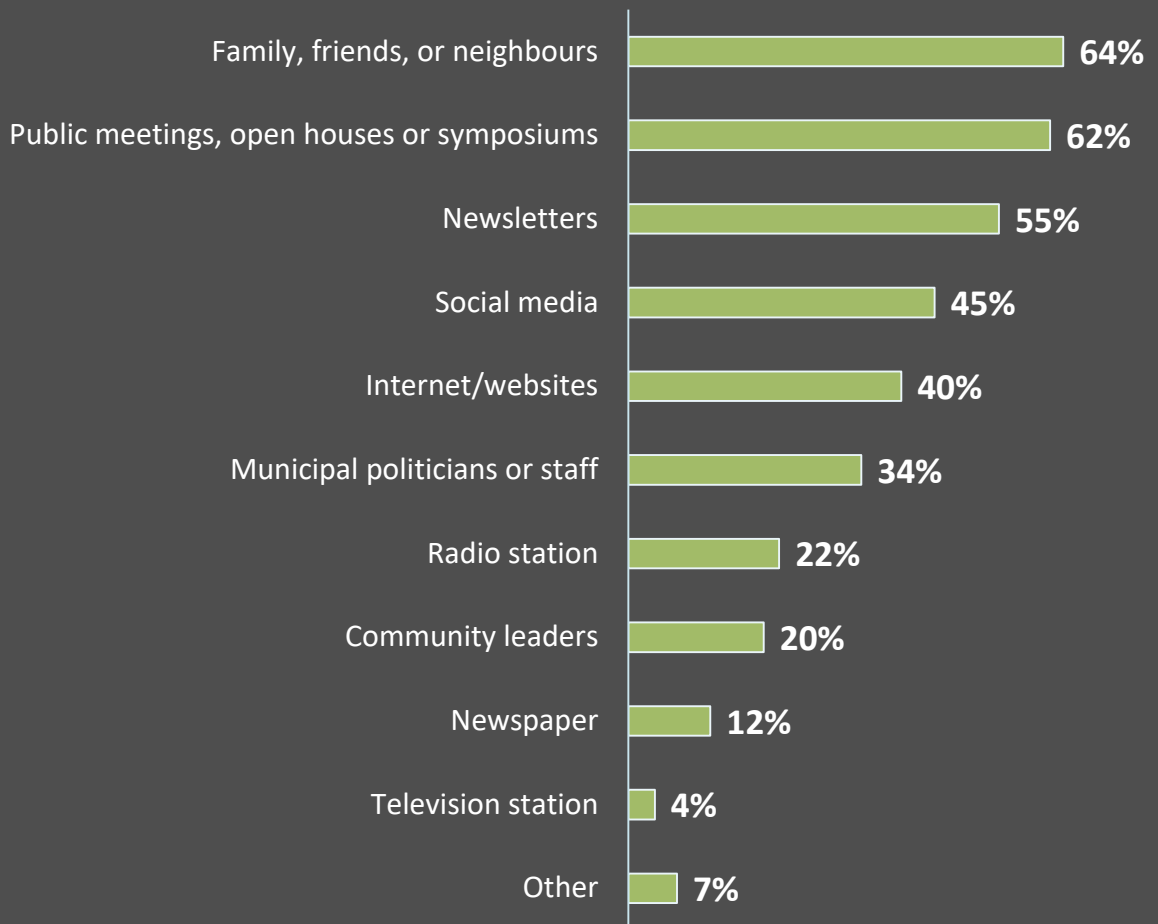
The survey asked responding Manitouwadge residents what questions they have regarding this project or the studies being undertaken in their community that they would like to see addressed. Respondents could ask multiple questions. Overall, 146 respondents provided at least one comment or question, which, where possible, were grouped into one or more of the thematic areas shown in the table above.

Among those who posed a question, economic along with personal and community themes were most commonly mentioned, accounting for about a quarter of all coded responses. Overall, the single most common question was “How many/what type of jobs would this create?” which was asked by 17 Manitouwadge respondents.

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SOURCES OF INFORMATION USED

Manitouwadge residents responding to the survey were asked to select all of the information sources they use to learn about what is happening in their community. The most commonly reported sources of information were family, friends, or neighbours (64%) and public meetings, open houses or symposiums (62%), followed by newsletters (55%).



*Respondents were asked to select all that apply.

n = 305

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PREFERRED METHODS OF NWMO COMMUNICATION

	Types of Communication	Like*	Most Prefer
<p>Brochures or newsletters (60%) and public meetings, open houses or symposiums (54%) were most often reported as one of the ways respondents would like to receive information from NWMO.</p>	Brochures or newsletters	60%	26%
	Public meetings, open houses or symposiums	54%	16%
	Township of Manitouwadge's website	45%	13%
	Attending the Manitouwadge Nuclear Waste Community Liaison Committee meetings, or speaking with its members	40%	7%
	NWMO's website	39%	7%
	Local social media	35%	9%
	Visiting the Manitouwadge Learn More Community Office	30%	6%
<p>When asked what communication method was most preferred, respondents most often indicated brochures or newsletters (26%), public meetings, open houses or symposiums (16%), and the township website (13%).</p>	Other social media accounts	20%	3%
	Email communications	18%	8%
	Radio station	15%	2%
	Municipal politicians or staff	14%	0%
	Newspaper	9%	0%
	Other Internet/websites	5%	1%
	Other	2%	0%

*Respondents were asked to select all that apply.

Like
n = 304

Most Prefer
n = 285

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OTHER COMMENTS

Survey respondents were also given the opportunity to provide any other comments they wished to share. In total, 155 (50%) of responding Manitouwadge respondents provided at least one comment which conveyed a variety of comments, ideas, and questions. Overall, the majority of the feedback gathered was generally supportive or positive (140) in comparison to comments of a neutral nature (80) or of an unsupportive or critical nature (26). Where a common pattern existed (at least 10 comments of a similar nature), comments were grouped into the following themes*.

- Comments indicated support for the project in general or the idea that the project might be implemented in the community (n=72)
- Comments that indicated that the respondent thought that overall, the project would be beneficial to the community (n=28)
- Comments indicated that the respondent felt the project would have a positive economic impact in their community (n=18)
- Comments that the NWMO is doing a good job about providing information about the project, being transparent about their work, and/or the process (n=16)
- Questions, comments, or concerns related to the siting process and/or how the project would be implemented in their community (n=16)
- Questions, comments, or concerns about the economic impact to the community (n=14)
- Question, comments, or concerns about the role the Indigenous community will have in the process (n=14)

*Comments can be included in more than one theme where more than one idea was presented.